



## **FAQs:** *Clinicians' Most Frequently Asked Questions*

---

**1) In what geographic locations does Rehab Dynamix provide services?**

**Answer:** Rehab Dynamix currently focuses on providing services in the states along the Atlantic corridor, including the Northeast, Mid-Atlantic, Southeast regions of the country, with plans to expand westward in the future.

**2) What does Rehab Dynamix do to support the professional development and continuing education of its therapy employees?**

**Answer:** As part of our comprehensive professional development program we conduct regular performance review and planning sessions to assist our clinicians in establishing their career goals and meeting Rehab Dynamix performance expectations. Once these goals are clear, Rehab Dynamix clinicians receive continuing education reimbursement and tuition assistance to help defray the costs of seeking continued learning experiences. Our clinical support and mentoring programs via a network of clinical experts provides opportunities for individualized learning and supervision. In-service training is provided on a regional/corporate level to give our clinicians the latest information on relevant clinical and regulatory issues. We also offer a comprehensive PPS/MDS review program and require all of our clinicians to pass a competency assessment at 80% or higher—we want you to be confident of your ability to practice effectively in a Medicare payment environment. Our clinicians participate in clinical cross-training and mentoring programs via a network of clinical experts to help ensure their success on the job.

**3) What is the Rehab Dynamix philosophy about working with the facility's team members?**

**Answer:** While the term "team philosophy" is somewhat of a cliché, it really does represent the way that Rehab Dynamix works with the facility staff. We believe that the best patient care outcomes and facility financial performance comes from good communication and coordination of care. Our goal is for the facility staff to recognize us as members of their team, and not as a contracted service for the facility.

**4) Since the field organization is decentralized, how will I be kept informed about company news?**

**Answer:** Rehab Dynamix communicates with its employees through a variety of high tech and high touch methods. Your rehab director will hold weekly meetings with your facility team to keep you updated on what is going on company-wide. Additionally, you will receive timely communications via email.

**5) Does Rehab Dynamix have computerized facility-based management software for the rehabilitation program?**

**Answer:** Yes, Rehab Dynamix uses the Health Systems Connect software to manage the rehabilitation services program. This system is capable of sharing data with any other computerized data base management system. Variables monitored include treatment time, attendance, RUGS minutes, Part B Services, billing, productivity, and clinical services; and clinical documentation. We offer our clinicians training in the use of this system when assigned to facilities using it.

**6) What kinds of specialty clinical programs do your clinicians implement in the facilities?**

**Answer:** In addition to state of the art programs for orthopedic, neurological and cognitively impaired patients, we also offer these programs, among others:

- Screening & Referral Pattern Analysis—Global, Admissions, Re-admissions, Quarterly, Change in condition
- Restorative/Functional Nursing
- Rehabilitative/Restorative Dining
- Alzheimer/Dementia
- Falls Prevention
- Community Re-entry/Discharge Environment Evaluations
- Cognitive Re-training
- Dysphagia/Weight-Loss/Special Diet
- Comprehensive communications
- Positioning/Contracture Management/ROM
- Adaptive Equipment
- Restraint Reduction
- Wound Care
- Customized programs

While we don't expect all of our clinicians to have expertise in all of these areas, we do look for clinicians who have a well-rounded background and who are able to pick up the skills needed to implement these programs based on the needs of the facilities to which they are assigned. Our continuing education and clinical support are available to assist you with the implementation of these and other specialty programs.

**7) What kinds of benefits does Rehab Dynamix offer, and when can I expect them to take effect after becoming employed?**

**Answer:** Rehab Dynamix benefits are extremely competitive and include health care, paid time off, continuing education and tuition assistance and work/life benefits. What's even better about our benefits is that they begin on the very first day of employment! There's no waiting for a mandatory time frame or probationary period to pass—once you start employment with us, you are covered. For more detailed information about benefits, click on the **“Benefits”** link under Clinicians on the right navigation bar.

**8) How do I find out about open positions?**

**Answer:** Simply call us at (800) 291-3680. In the near future, you will also be able to search for available jobs by clicking on the link, “Search Available Jobs” that will be added to the Clinicians section of the right navigation bar.

**9) How do I submit an application?**

**Answer:** We've made it easy for you to submit an application using several methods.

- You can download and print the application form by clicking on the **“Download and Print Application”** link on the Contact Us or Apply Now page under **Clinicians** on the right navigation bar. Once you've completed the application you may email, fax, or mail it back to us using the contact information in the footer of every website page.
- You may also submit your letter of interest and resume electronically by clicking on the **“Contact Us or Apply Now”** link under Clinicians on the right navigation bar. You will be asked to enter some basic information identifying who you are, your discipline, and how to get in touch with you. You will also have the opportunity to enter the text of your letter of interest and/or resume in the “Comments” section. A manager from our team will get back to you promptly to follow up on your request.
- You may also use the email, fax, phone, or mailing address information provided below.

**10) How do I get more information about Rehab Dynamix?**

**Answer:** In addition to the information available on this website, Rehab Dynamix offers you several additional ways to get in touch—no matter which method you select, be assured that you will receive a response quickly.

- Call us at: **(800) 291-3680**
- Send an email to us at: [hr@rehabdynamix.com](mailto:hr@rehabdynamix.com)
- Send a fax to us at: **(800) 248-7901**
- Send correspondence to this mailing address:

**Rehab Dynamix  
355 Hiawatha Way  
Melbourne Beach, FL 32951**